



CPP20207 Certificate II in Security Operations

Class 1A 1C 1G

ML No: 409796633

NTIS No: 91498

Class 1A: Static Guard, Unarmed Guard

Class 1C: Crowd Control Officer

Class 1G: Loss Prevention Officer

This course provides you with all of the basic knowledge required to commence work as a crowd controller, an unarmed security guard or a loss prevention officer/ security guard in a retail environment. The course covers all of the basic entry level requirements for a Class 1A, Class 1C and Class 1G security guard and is a mandatory requirement for new entrants to the industry. ENROLMENTS

Job Roles:

- Security Officer
- Loss Prevention Officer
- Static or mobile guard
- Airport Security
- Concierge
- Unarmed Cash in Transit
- Construction Site Guard
- Control room
- Crowd Control
- Event Marshal

How is the course delivered?

This course is delivered over a total of 80 hours in a face to face classroom environment over 10 days (full-time).

Prerequisites

- The minimum age is 18 years
- Students must complete form P1016 - *Acknowledgement of Grounds for the Refusal of Security Licences*, before the commencement of training; and
- Be an Australian Citizen or Permanent Resident.

Language, Literacy and Numeracy requirements

In order to be accepted for this training program you will be required to complete a language, literacy and numeracy assessment. This assessment is a 15 minute process that will assess your suitability for this program.

Note: Candidates who fail to pass the literacy test will be referred to TAFE for support services and their names will be forwarded to the Security Industry Registry as having failed the literacy test. Applicants who achieve a result of less than 60% in the language, literacy and numeracy test may be required to undergo an additional screening interview prior to enrolment into the course.

Roles and responsibilities

Participants undertaking this program must commit to the program including attendance to all scheduled training sessions, completion of all set tasks and assessments and any other requirements for the successful completion of the training program.



Objectives:

At the end of this course you will be able to apply for a Provisional 1A, 1C or 1G Security Licence and will be able to start work. Once you receive your Provisional 1A, 1C or 1G Security Licence you have 12 months to complete the additional training (2 workplace assessments) required for an unrestricted 1A, 1C or 1G licence.

Note the 'HLTFA301B Apply First Aid' unit is compulsory and all participants must hold a valid first aid certificate before completion of the training. This is the responsibility of the student and the cost is not included in this course.

Delivery

To be eligible to obtain a provisional licence in sub-classes 1A Unarmed Guard and 1C Crowd Controller and 1G Loss Prevention Officer, students must complete the following learning segments and units of competency.

Working in the security industry	CPPSEC2003A Work effectively in the security industry
Risk and safety in the security industry	CPPSEC2002A Follow workplace safety procedures in the security industry
	CPPSEC22004A Respond to security risk situation
Giving and receiving information in the security industry	CPPSEC2001A Communicate effectively in the security industry
	CPPSEC2005A Work as part of a security team
	CPPSEC2006A Provide security services to clients
Managing conflict through negotiation	CPPSEC3002A Manage conflict through negotiation
Giving evidence	CPPSEC2009A Give evidence in court

Students will undertake the following learning segments and units of competency as part of the off-the-job learning and will be required to complete two workplace assessments following the Provisional Licensing course.

Protecting people	CPPSEC2010A Protect safety of persons
Security equipment and systems	CPPSEC2014A Operate basic security equipment
	TLIE707B Use communication systems
Access control and patrolling	CPPSEC2015A Patrol premises
	CPPSEC2011A Control access to and exit from premises
Controlling individuals and crowds	CPPSEC2012A Monitor and control individual and crowd behaviour

Assessment

Assessment is based on competency, that is the ability to demonstrate specific skills and knowledge, and is undertaken through a combination of observation, discussion, written assignments, tests, and/or practical application and work related projects. On-the-job-assessment may be either undertaken in the workplace, classroom or in a simulated workplace environment.

Investment

Licence 1ACG **\$500*** (Upfront)

HLTFA301B Apply First Aid **\$99*** (Upfront)

*Prices are valid until 31 December 2010

**This unit is provided in partnership with Australian First Aid NTIS # 3586